

# Travelers Go Places.

## Overview

We love to travel—it's in our DNA.

Every day thousands of travelers make money exploring the world with Teleport. Travelers earn by delivering (“teleporting”) popular items from the U.S. to international shoppers all across the globe.

## **The World Is Yours.**

With Teleport, the world is always within reach. [Start traveling](#) and earning today.

## Frequently Asked Questions

### **Who is a Teleport traveler?**

A Teleport traveler is a smarter traveler—one who dares to explore all the cultural corners of the world and gets paid to do it. When you travel with Teleport you earn by delivering popular products from the USA to shoppers in whatever city you're traveling to—Rio de Janeiro, Paris, Tokyo, Dubai—wherever, whenever. Dare to explore!

### **How do I travel (earn money) w/Teleport?**

[Travelers](#) earn money by delivering popular U.S. items such as the latest tech gadgets, designer apparel, celebrity beauty products—even everyday medicine like Advil to shoppers all over the world. These items are often difficult for international shoppers to source locally or they simply cost too much money or take way too long to ship.

Travelers monetize extra space (or all of the space) in their luggage and carry-ons to deliver as many items as possible, earning as much money as possible. Once items have been delivered by the traveler to the shopper, the traveler is paid safely and securely through the Teleport platform.

Let's take Laura, for example:

Laura is a travel blogger from Boston. She is planning a trip to Barcelona and could use some extra spending cash. Laura knows she can earn easy money with Teleport and get paid the moment she arrives in Barcelona.

Here's how she does it in just three easy steps:

### **Step 1: Search Earnings by City**

Laura searches Teleport for shopper requests from Barcelona (where she is going). She finds listings for a Macbook Pro and a pair of Wireless Bose Headphones.

Teleport's unique price-matching algorithm automatically calculates her reward. In this example, she will earn \$285 if she chooses to deliver these two items.

### **Step 2: Confirm Delivery**

Without ever having to negotiate, bargain, or place a bid, Laura can claim her items quickly using her favorite Travel Rewards credit card—earning herself extra miles as a bonus and securing her \$285 Teleport reward.

### **Step 3: Deliver & Get Paid!**

Laura then coordinates delivery details (e.g. time, location, etc.) with her shopper via the secure Teleport messenger, agreeing on a safe, public place to meet—like Espai Joliu in the El Poblenou district—where they can grab a cappuccino and chat!

As soon as her shopper confirms the delivery using their secure Teleport PIN code, she is automatically reimbursed for her purchases and paid the \$285 she earned with Teleport.

In just three easy steps Laura was able to earn \$285 in spending cash for her trip, score free bonus miles by using her Travel Rewards credit card and make a new best friend in Barcelona who can now recommend things to do and places to see during her stay.

Next week, Laura will teleport from Barcelona to Bangkok: **Teleport. Earn. Repeat.**

### **Related Articles:**

Top Hacks for Teleport Travelers

How to Earn Miles and Money w/Teleport

**Is my shopper trustworthy?**

We built Teleport with Trust & Safety at its core, and our community thrives on transparency. We've incorporated a multi-tier verification process to verify every single account at signup:

- Email verification
- SMS verification
- Google authorization
- Facebook authorization
- Bank account validation
- Government-issued ID verification
- Profile picture verification

We also run periodic security checks and use a five-star rating system to ensure the integrity of our platform and the safety of our users. Visit our Community Guidelines for more information.

#### **How do I submit a shopper review?**

All travelers will be required to submit a peer review only after a delivery has been completed.

#### **Why does the traveler purchase the items and not the shopper?**

The safety of our travelers and shoppers is our top priority. We require all travelers to purchase items directly so they know **exactly** what they are transporting through customs and to comply with international transportation security regulations.

#### **Can I cancel my delivery?**

We do not accept cancellations as all purchases are **final**. If you're unable to meet your shopper on time (e.g. flight delay) you are required to notify them to reschedule your delivery. In the unlikely event that you can no longer complete your delivery as promised, please contact us and we will work with you to resolve this matter.

#### **Where should I meet my shopper?**

When making a delivery, meet your shopper at one of our preferred partner locations or choose a public place (e.g. cafe, hotel lobby) that is safe and easily accessible.

It is never advised (nor is it customary) to meet your shopper at their private home or place of employment.

### **How do I communicate with my shopper?**

In order to help protect travelers from fraud and scams, you are required to conduct all communications via our secure messenger. Travelers will only be able to communicate with a shopper once a delivery has been initiated.

Should you ever encounter an issue with a shopper or delivery, please [contact us](#).

### **When does a traveler get paid?**

The traveler gets paid when a delivery has been completed by the traveler and confirmed by the shopper. Until then, all payments are held securely in escrow with Teleport. Once confirmed, the traveler is fully reimbursed for all items and paid their delivery reward.

Payment processing times vary. Please review [Stripe](#) and [PayPal](#) policies for more information or visit our [Payments help page](#).

### **How do I know my items are safe to transport?**

It is the responsibility of the traveler to inspect all items before transporting them. This may require the traveler to unbox or unwrap a particular item. If so, please communicate this to your shopper.

All items transported by air (whether carried onboard by the traveler or transported in checked baggage) must comply with TSA Rules.

The following items are prohibited:

- Hazardous Material as defined by the U.S. Environmental Protection Agency (EPA), the U.S. Occupational Safety and Health Administration (OSHA), the U.S. Department of Transportation (DOT), or the U.S. Nuclear Regulatory Commission (NRC).
- Counterfeit goods or currency
- Stolen property
- Alcohol
- Live Animals
- Firearms, ammunition, explosives
- Human remains
- Pornography
- Illegal Drugs

- Any product or item related to illegal activities, such as the production of illegal drugs
- Any item that is prohibited by law in the place of origin, the destination, or any jurisdiction through which the item will be transported
- Batteries
- Aerosols and flammable liquids
- Knives, police batons, and other weapons
- Items imported into the U.S. without a customs declaration, if one was required.

Please review the [U.S. Customs and Border Protection website](#) for a list of prohibited and restricted items.

### **What if an item doesn't fit in my luggage?**

If you're having trouble transporting an item, coordinate with the shopper in advance if you plan on removing the packaging or altering it in any way. Or you can consider bringing the item directly onboard with you.

For tips on how to pack, please visit our [blog](#).

### **What are customs duties and who pays them?**

Customs duties are taxes charged on imported goods and vary across international borders. It is the traveler's responsibility to ensure that all taxes and fees on imported items are paid in full. Teleport is not responsible for customs duties nor liable for any customs violations.

Travelers will be required to document all customs fees and submit payment receipts to Teleport. We will then collect payment from the shopper and reimburse the traveler for all duties paid. [Click here](#) for more information on customs duties.