

## Shoppers Pop Some Tags.

### Overview

Yup, we're shopaholics. We admit it.

Teleport makes it super easy to buy top name-brand and everyday products from the U.S. and have them hand delivered to you in person for less money and in half the time.

## Savings—All Day, Every Day.

Every day thousands of shoppers around the world save money with Teleport. So what are you waiting for? [Start shopping](#) and saving today.

### Frequently Asked Questions

#### **Who is a Teleport shopper?**

A Teleport shopper is a smarter shopper—one who can sniff out a good bargain but is not willing to skimp on quality or compromise on style. When you shop with Teleport you save boatloads of money on things you can't find locally or simply cannot live without.

#### **How do I shop (save money) w/Teleport?**

[Shoppers](#) all over the world use Teleport to save **hundreds of dollars** on popular brand-name and everyday items that cost far more overseas than they do in the United States.

Shoppers have direct access to more than 235 million U.S. products on Amazon from retailers like Apple, Nike, Bose and more—but for less money, fewer taxes, and virtually no customs costs.

Forget about paying ridiculous shipping prices to traditional couriers like FedEx, UPS, DHL, etc. Teleport gets you the products you want when you want them, and uses REAL people to do it in half the time.

**Stop relying on friends and family once a year** to bring you your dream items: [Get Them Now](#).

Let's take Hassan, for example.

Hassan is a photographer based in Istanbul who wants the new iPhone XS. He knows a new iPhone XS retails for \$1,149 in the U.S., but \$1,690 in Turkey—that's a 147% markup.

By paying a Teleport traveler a small fee to deliver his item duty-free from the U.S., Hassan will save big on retail cost, taxes, shipping fees and time.

Looking to take full advantage of those big savings, Hassan uses Teleport to list and receive his item in just three easy steps:

### **Step 1: Browse Products**

Hassan searches Teleport (a trusted [Amazon affiliate](#)) for the iPhone XS and posts the FREE listing with one tap/click. Teleport's unique price-matching algorithm automatically calculates the delivery reward without Hassan ever having to wait for a bid or negotiate terms.

Once a traveler claims Hassan's delivery he is instantly notified and charged the full price of the iPhone (\$1,149 USD) plus the traveler reward (e.g. \$115 USD), for a total of \$1,264 USD—saving him \$426 USD.

This money is held securely in escrow with Teleport until the delivery has been completed by the traveler. **Note:** A shopper is only charged when a traveler confirms a delivery—never before or after.

### **Step 2: Coordinate Delivery**

Next, Hassan coordinates delivery details (e.g. time, location, etc.) with his traveler via the secure Teleport messenger, agreeing on a safe, public place to meet—like [Petra](#) in Istanbul's business district, where they can grab an espresso and chat!

### **Step 3: Receive Your Item!**

Hassan meets his traveler (they hug it out, of course) and once he inspects his item and confirms the delivery using his secure Teleport PIN code, the money is securely released from escrow and paid to the traveler's account.

In just three easy steps Hassan was able to save \$426 on a brand new Apple iPhone XS. He also saved a bundle on shipping fees and taxes, while helping his new friend earn \$115 USD in spending money.

Next week, a traveler from San Francisco will teleport Hassan a pair of [Apple EarPods](#) to go with his new iPhone XS: **Teleport. Earn. Repeat.**

### **Related Articles:**

Top Hacks for Teleport Shoppers

How to Save Money w/Teleport

### **Is my traveler trustworthy?**

We built Teleport with [Trust & Safety](#) at its core, and our community thrives on transparency. We've incorporated a multi-tier verification process to verify every single account at signup:

- Email verification
- SMS verification
- Google authorization
- Facebook authorization
- Bank account validation
- Government-issued ID verification
- Profile picture verification

We also run periodic security checks and use a five-star rating system to ensure the integrity of our platform and the safety of our users.

Visit our [Community Guidelines](#) for more information.

### **How do I submit a traveler review**

All shoppers will be required to submit a peer review only after a delivery has been completed.

### **Why does the traveler purchase the items and not the shopper?**

The safety of our travelers and shoppers is our top priority. We require all travelers to purchase items directly so they know **exactly** what they are transporting through customs and to comply with international transportation security regulations.

**What if my traveler cancels?**

If a traveler is unable to meet you on time (e.g. flight delay) they are required to notify you to reschedule their delivery. In the unlikely event of a cancellation, please [contact us](#) and we will work with you to resolve this matter.

**Can a shopper cancel a delivery?**

No. Shoppers should only list items they know for sure they want to be delivered. **All purchases are final.**

However, if you want to remove a listing that has not yet been claimed by a traveler, you can do so from your orders dashboard.

**Where should I meet my traveler?**

Meet your traveler at one of our preferred partner locations or choose a public place (e.g. cafe, hotel lobby) that is safe and easily accessible. It is never advised (nor is it customary) to meet your traveler at your private home or place of employment.

**How do I communicate with my traveler?**

In order to help protect shoppers from fraud and scams, you are required to conduct all communications via our secure messenger. Shoppers will only be able to communicate with a traveler once a delivery has been initiated.

Should you ever encounter an issue with a traveler or delivery, please [contact us](#).

**When does the shopper pay?**

The shopper pays once the traveler claims a delivery. Full payment plus all traveler rewards are then held securely in escrow with Teleport until the traveler completes the delivery to the shopper and the shopper confirms it their secure Teleport PIN code.

Payment processing times vary. Please review [Stripe](#) and [PayPal](#) policies for more information or visit our [Payments](#) help page.

**Who pays customs duties?**

Teleport is not responsible for customs duties nor liable for any customs violations.

Customs duties are taxes charged on imported goods and vary across international borders. It is the traveler's responsibility to ensure that all taxes and fees on imported items are paid in full.

Travelers will be required to document all customs fees and submit payment receipts to Teleport. We will then collect payment from the shopper and reimburse the traveler for all duties paid. [Click here](#) for more information on customs duties.